

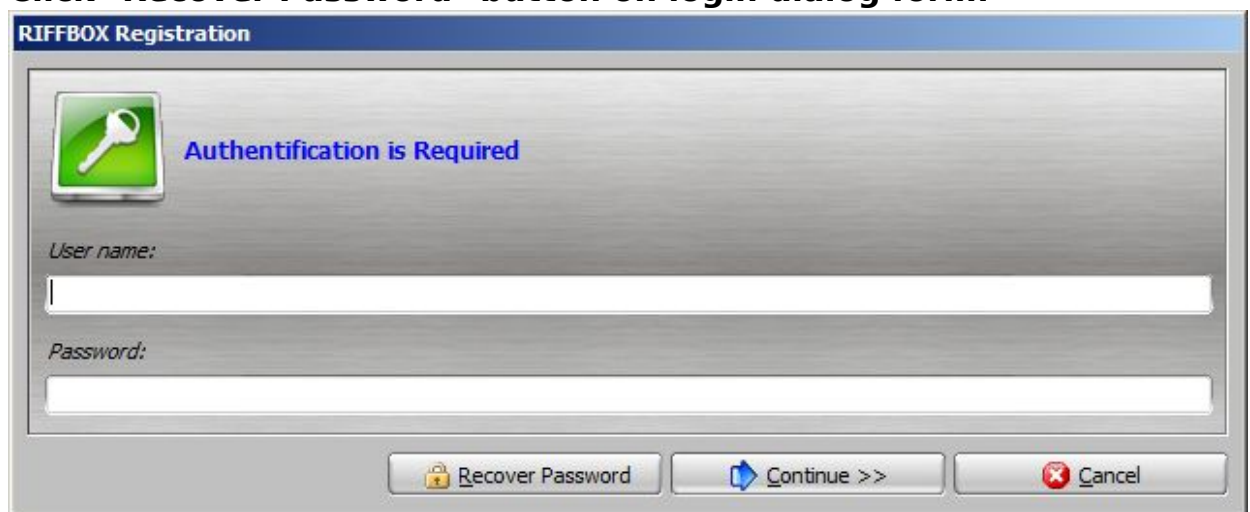
# RIFF JTAG Box setup

## How to recover RIFF Update Server password

If You, for any reasons, forget Your login/password for RIFF Box update server, You can recover it using "Recover Password" function:

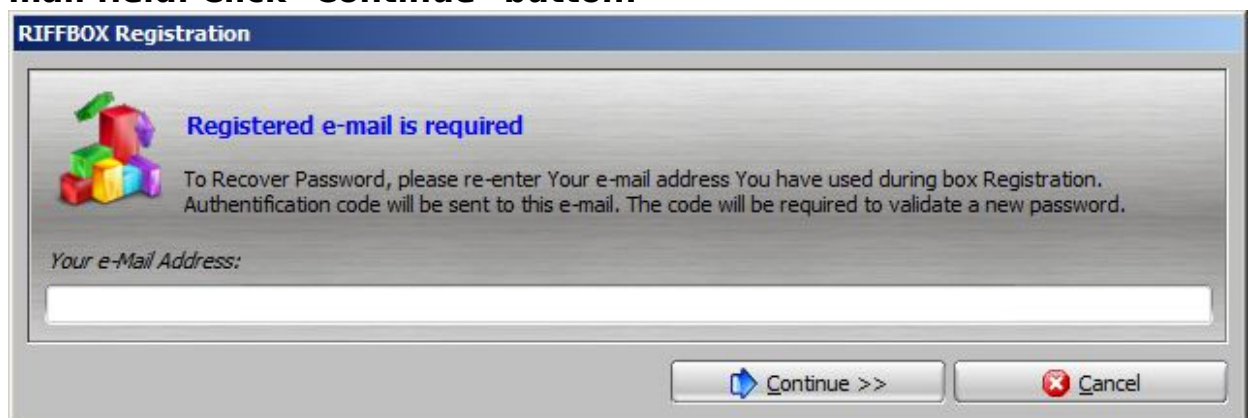
**In case that Your e-mail account is lost, You need to request account reset. You can do it on support forum, please read this [forum topic](#) to see how.**

- Download latest version of [RIFF JTAG Manager](#),
- Click "Recover Password" button on login dialog form:



The screenshot shows a dialog box titled "RIFFBOX Registration". It features a green key icon and the text "Authentication is Required". Below this, there are two input fields: "User name:" and "Password:". At the bottom, there are three buttons: "Recover Password" (with a key icon), "Continue >>" (with a blue arrow icon), and "Cancel" (with a red X icon).

- Your registered e-mail address will be automatically inserted into e-mail field. Click "Continue" button:

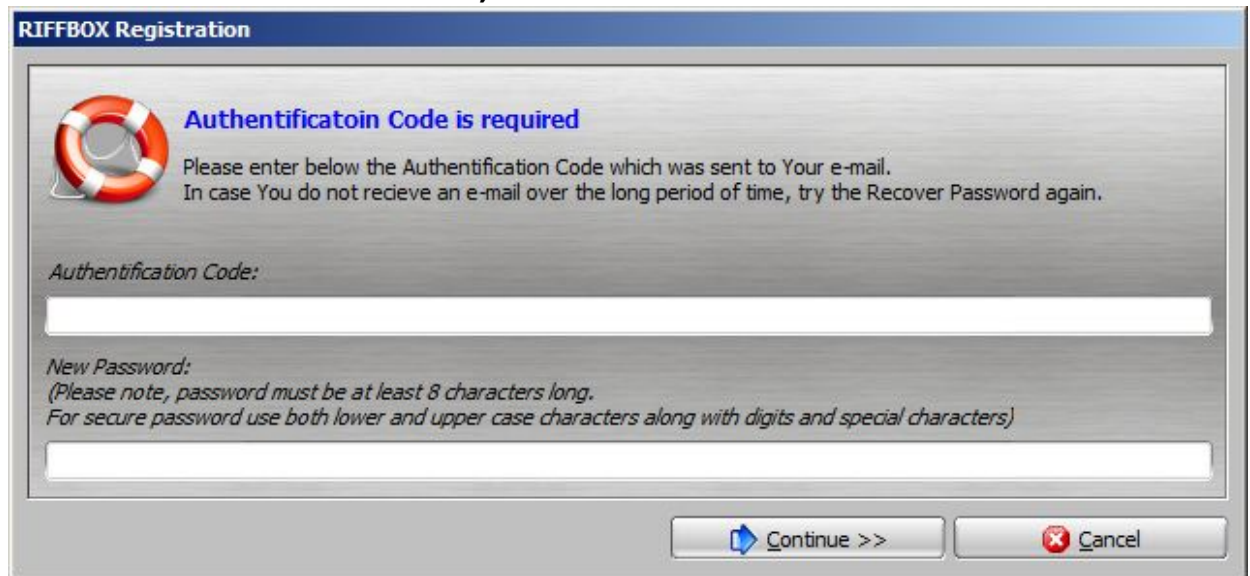


The screenshot shows a dialog box titled "RIFFBOX Registration". It features a colorful block icon and the text "Registered e-mail is required". Below this, there is a paragraph of text: "To Recover Password, please re-enter Your e-mail address You have used during box Registration. Authentication code will be sent to this e-mail. The code will be required to validate a new password." Below the text is an input field labeled "Your e-Mail Address:". At the bottom, there are two buttons: "Continue >>" (with a blue arrow icon) and "Cancel" (with a red X icon).


- If e-mail address matches the one You used during registration, server will respond with confirmation and "Authentication Code" request form.  
This code is sent to Your e-mail, and You should check Your Inbox for new mail. **Note that, some e-mail providers can place this e-mail into spam/junk mail folder !**  
"Hi **yourusername**. Authorization Code for JTAG Manager: **FE3FC2CBD0ABE510**  
Enter the code into "Authentication Code" field, and new password

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into "New Password" field, then click "Continue".



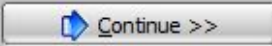

RIFFBOX Registration

 **Authenticatoin Code is required**

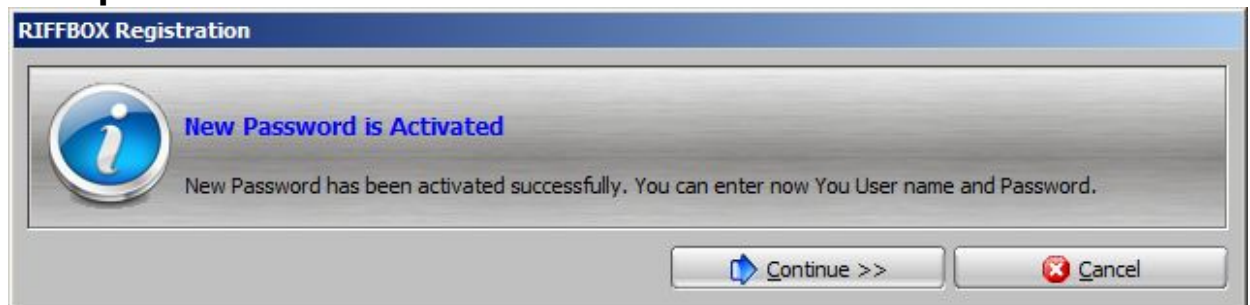
Please enter below the Authentication Code which was sent to Your e-mail.  
In case You do not recieve an e-mail over the long period of time, try the Recover Password again.

Authentication Code:


New Password:  
(Please note, password must be at least 8 characters long.  
For secure password use both lower and upper case characters along with digits and special characters)

 Continue >>  Cancel

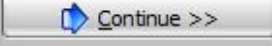
- **New password will be activated and confirmed from server:**



RIFFBOX Registration

 **New Password is Activated**

New Password has been activated successfully. You can enter now You User name and Password.

 Continue >>  Cancel

Unique solution ID: #1068  
Author: Legija  
Last update: 2020-10-27 02:59