

# **RIFF JTAG Error codes and troubleshooting**

## **ERROR: Failed to unpack received data. Terminating.**

Returned by JTAG Manager in case when it's impossible to decrypt received data from DCC loader.

Restarting JTAG Manager usually helps, otherwise it's caused by hardware fault in connected device.

### **Solution:**

- Restart JTAG Manager
- Restart PC

Sometimes this error is returned on Windows XP based systems, due to bugs in Themida protector.

Windows 7 is much better choice.

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