

# RIFF JTAG Error codes and troubleshooting

## WARNING: Erasing Error (0x24)

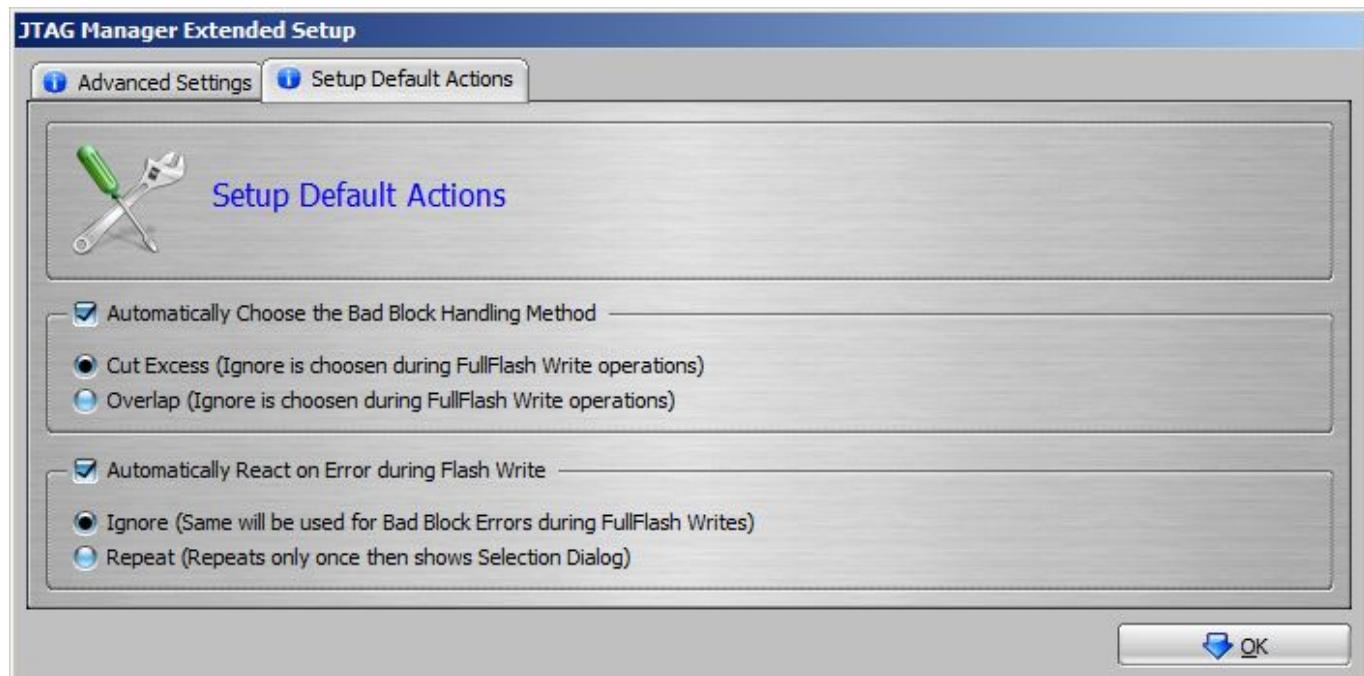
### 2.4. Error code 0x24

Returned by the DCC Loader when it fails to erase flash memory's logical block.

**This is not an abnormal situation for NAND memories** – bad blocks are sometimes appear due to specific NAND memory's technology. User shall select how to handle block erase error in the JTAG Manager – for this user must be familiar with bad blocks handling techniques in general.

### Solution:

Set up bad blocks handling method in Box Service -> Advanced settings:



Unique solution ID: #1023

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