

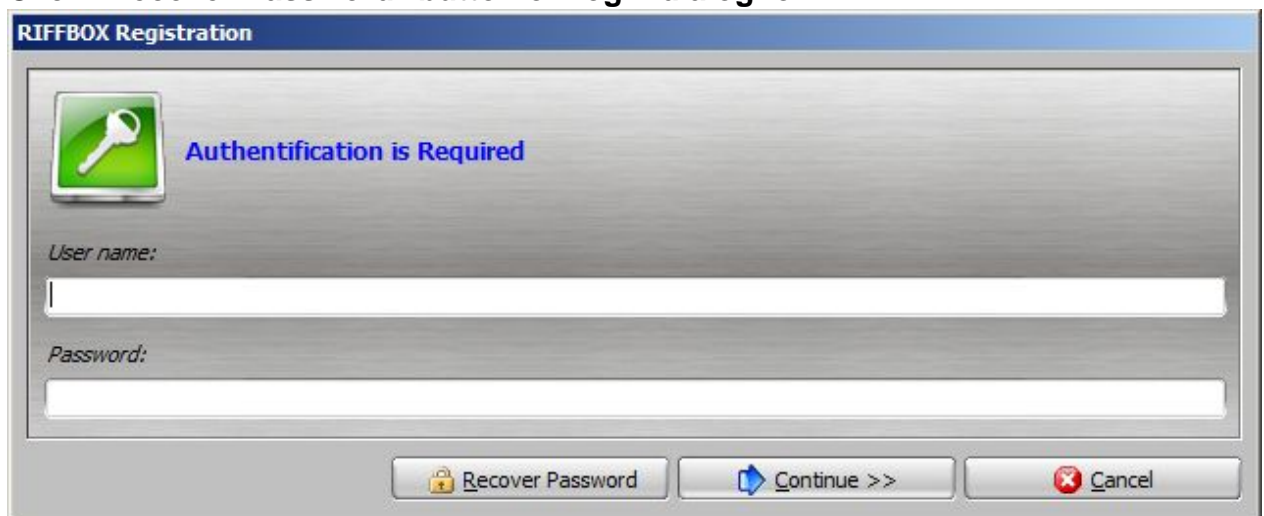
# RIFF JTAG Box setup

## How to recover RIFF Update Server password

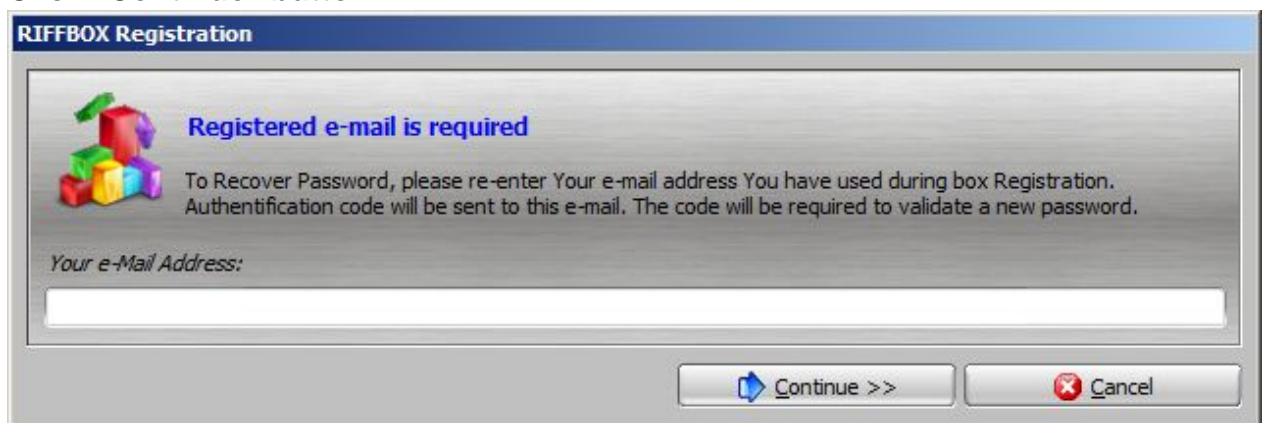
If You, for any reasons, forget Your login/password for RIFF Box update server, You can recover it using "Recover Password" function:

**In case that Your e-mail account is lost, You need to request account reset. You can do it on support forum, please read [this forum topic](#) to see how.**

- Download latest version of [RIFF JTAG Manager](#),
- Click "Recover Password" button on login dialog form:



- Your registered e-mail address will be automatically inserted into e-mail field. Click "Continue" button:



- If e-mail address matches the one You used during registration, server will respond with confirmation and "Authentication Code" request form. This code is sent to Your e-mail, and You should check Your Inbox for new mail. **Note that, some e-mail providers can place this e-mail into spam/junk mail folder !** "Hi **yourusername**. Authorization Code for JTAG Manager: **FE3FC2CBD0ABE510** Enter the code into "Authentication Code" field, and new password into "New Password" field, then click "Continue".

# RIFF JTAG Box setup

**RIFFBOX Registration**

 **Authenticatoin Code is required**

Please enter below the Authentication Code which was sent to Your e-mail.  
In case You do not recieve an e-mail over the long period of time, try the Recover Password again.


Authentication Code:

New Password:  
*(Please note, password must be at least 8 characters long.  
For secure password use both lower and upper case characters along with digits and special characters)*

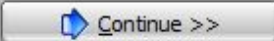

 

- **New password will be activated and confirmed from server:**

**RIFFBOX Registration**

 **New Password is Activated**

New Password has been activated successfully. You can enter now You User name and Password.

Unique solution ID: #1068

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