

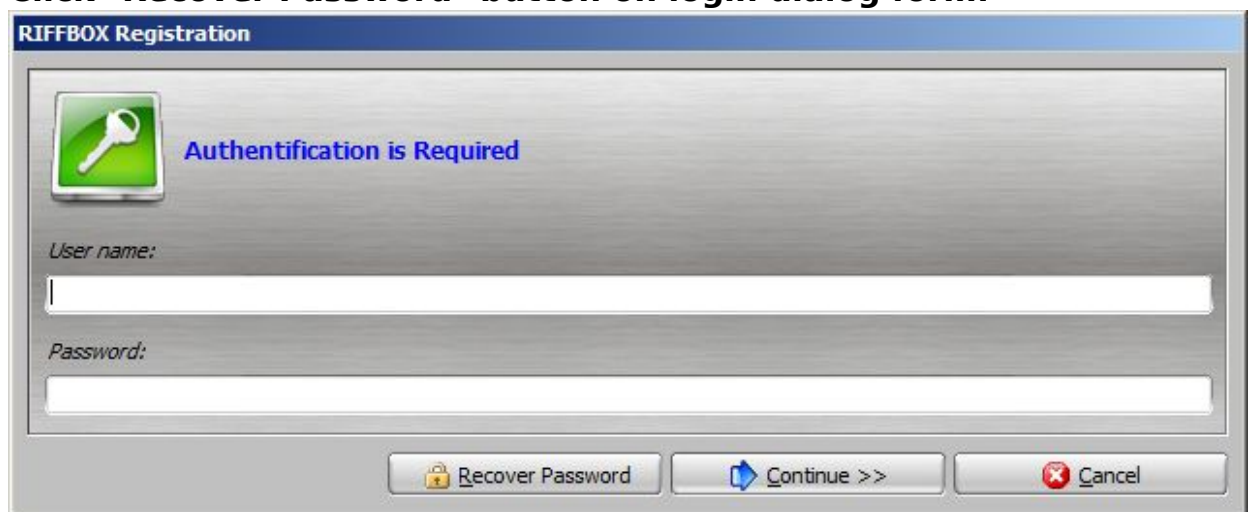
RIFF JTAG Box setup

How to recover RIFF Update Server password


If You, for any reasons, forget Your login/password for RIFF Box update server, You can recover it using "Recover Password" function:

In case that Your e-mail account is lost, You need to request account reset. You can do it on support forum, please read this [forum topic](#) to see how.

- Download latest version of [RIFF JTAG Manager](#),
- Click "Recover Password" button on login dialog form:


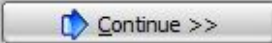



RIFFBOX Registration

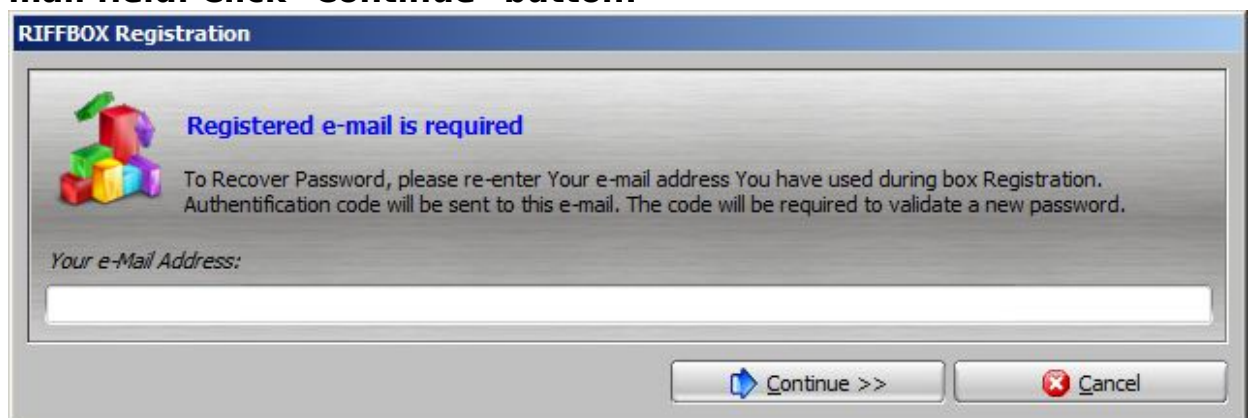
 **Authentication is Required**

User name:


Password:

- Your registered e-mail address will be automatically inserted into e-mail field. Click "Continue" button:

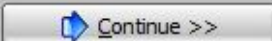



RIFFBOX Registration

 **Registered e-mail is required**

To Recover Password, please re-enter Your e-mail address You have used during box Registration. Authentication code will be sent to this e-mail. The code will be required to validate a new password.

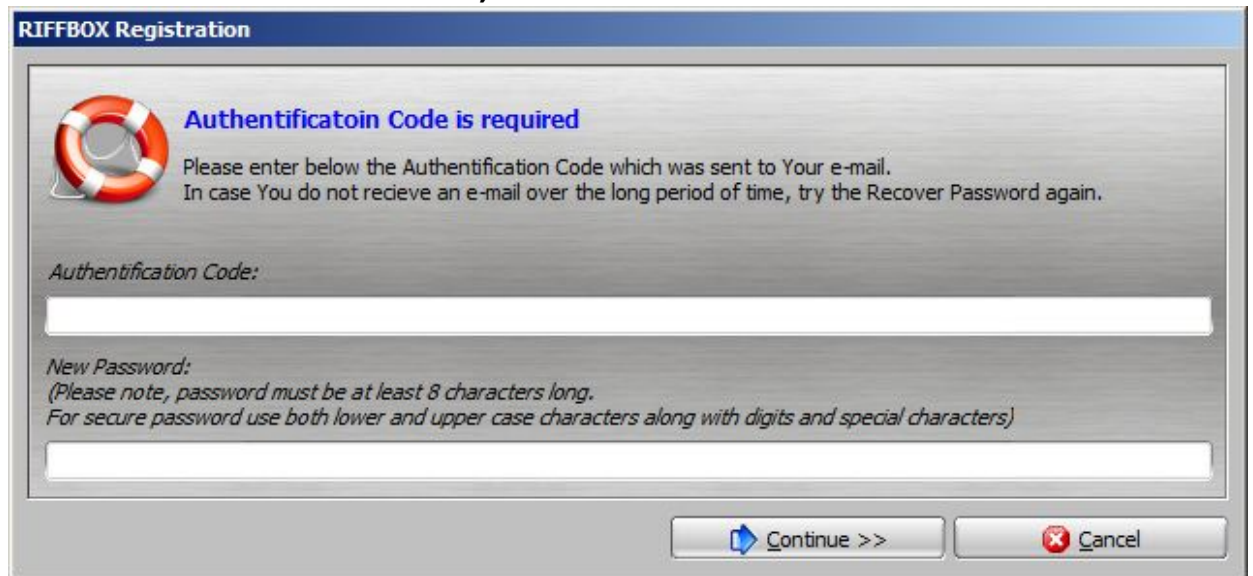
Your e-Mail Address:

- If e-mail address matches the one You used during registration, server will respond with confirmation and "Authentication Code" request form.
This code is sent to Your e-mail, and You should check Your Inbox for new mail. **Note that, some e-mail providers can place this e-mail into spam/junk mail folder !**
"Hi **yourusername**. Authorization Code for JTAG Manager: **FE3FC2CBD0ABE510**
Enter the code into "Authentication Code" field, and new password

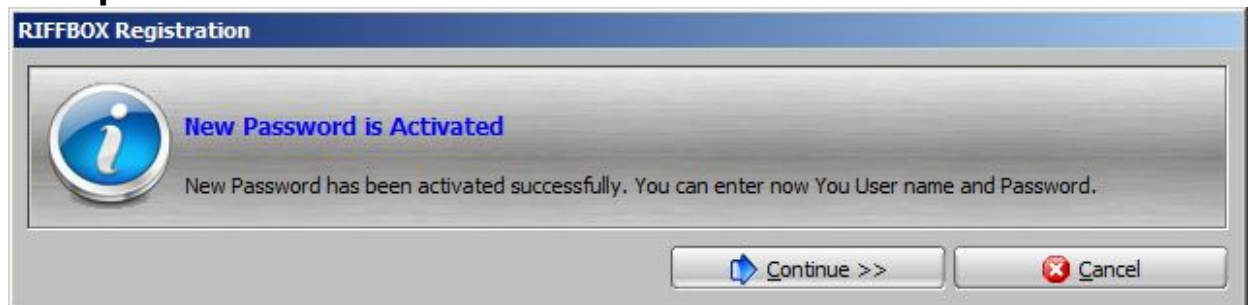
RIFF JTAG Box setup

into "New Password" field, then click "Continue".



The dialog box is titled "RIFFBOX Registration". It features a lifebuoy icon on the left. The main heading is "Authenticatoin Code is required". Below this, a message states: "Please enter below the Authentication Code which was sent to Your e-mail. In case You do not recieve an e-mail over the long period of time, try the Recover Password again." There is a text input field labeled "Authentication Code:". Below that is another text input field labeled "New Password:", with a note: "(Please note, password must be at least 8 characters long. For secure password use both lower and upper case characters along with digits and special characters)". At the bottom right, there are two buttons: "Continue >>" and "Cancel".

- **New password will be activated and confirmed from server:**



The dialog box is titled "RIFFBOX Registration". It features an information icon on the left. The main heading is "New Password is Activated". Below this, a message states: "New Password has been activated successfully. You can enter now You User name and Password." At the bottom right, there are two buttons: "Continue >>" and "Cancel".

Unique solution ID: #1068
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Last update: 2020-10-27 02:59